

# The Swapper

An RYG Analysis

**Platform:** PC (Windows only)  
**DRM:** DRM Free  
**Digital Distributor:** Devloper Direct / Humble Store

**Developer:** Facepalm Games  
**Publisher:** Facepalm Games

## RYG's VERDICT

# 79%

## SHOWS PROMISE AND POTENTIAL

Between 75% and 84%

### 1a. Product Info

*Looking at how much information is provided on The Swapper on its website and through a distributor prior and on release.*

- ✓ The Swapper released globally on 13.05.2013
- ✓ Base game and day-one DLCs sold as one package
- ✓ Minimum and recommended specs provided
- ✓ Advised DRM Free on 13.05.2013
- ✓ All game-related information can be found on [facepalmgames.com](http://facepalmgames.com)
- ✗ Available only on Windows
- ✗ No demo
- ✗ No Manual
- ✗ EULA, Privacy Policy and TOS is only found within the game

### 1b. Digital Dwnld

**Note:** The Swapper is priced in USD via. the Humble Store.

**Note:** Users will have the option to create a Humble Store account and link their game to it (or download via. their email link).

**See Also:** [Disclaimer of Warranties](#); [Liability Limitations and Indemnity within Humble Bundle's Terms of Service \(TOS\)](#)

*Looking at The Humble Store / Direct From The Developer as a digital distributing service for PC games.*

- ✓ The Swapper sold at one, global price
- ✓ Available worldwide through [facepalmgames.com](http://facepalmgames.com)
- ✓ Minimum and recommended specs provided
- ✓ Download / Client Manager is not required
- ✓ Released DRM Free on 13.05.2013
- ✓ User account creation is optional; minimal details required
- ✓ Free and unlimited access and downloads after purchase
- ✓ Can backup purchased games "offline" (e.g. external or optical drives)
- ✗ Warranties waived (excluding physical merchantability warranties)
- ✗ Cover waived against any unforeseeable damages, disruptions of service

## 2. Privacy Policy

*Looking at The Swapper's Privacy Policy.*

- ✓ EULA / TOS and Privacy Policy is not required for The Swapper

## 3. EULA TOS

*Note:* 699 Words found in The Swapper's EULA.

*Looking at The Swapper's End User License Agreement from Facepalm Games*

- ✓ EULA / TOS covers The Swapper
- ✓ Easy to read, understand and is worded with clear consistency
- ✓ Drafted to coincide with relevant consumer laws at the point of purchase
- ✓ Terms and conditions for the DRM-Free aspect are clearly defined
- ✓ Can back-up copies of The Swapper
- ✓ Can opt-out of any monitoring services / software
- ✓ Won't blacklist specific background services or software
- ✓ Users can initiate legal action if the arbitration process fails
- ✓ Users can criticise or provide criticism about the game without reprisals
  
- ✗ EULA / TOS is only found within the game
- ✗ Users not visibly notified of any changes made to the EULA / TOS
- ✗ Can't review and query changes made to the EULA / TOS
- ✗ License to play the game only provided
- ✗ No refunds or exchanges for purchased games
- ✗ Replacement copies not provided
- ✗ The Swapper's source code isn't to be modified or reverse-engineered
- ✗ Not permitted to create "mods"
- ✗ Warranties waived (excluding physical merchantability warranties)
- ✗ Cover waived against any unforeseeable damages, disruptions of service
- ✗ Termination process dictated by Facepalm Games

*Note:* Limited warranties, waivers of liability and indemnity are commonly found within many software EULAs and TOSs

## 4. Setup / Install

*Looking at how The Swapper is installed on Windows PCs only.*

*Note:* Installing The Swapper will take ~948Mb.

- ✓ Users can extract The Swapper to a file directory of their choice
- ✓ All files are installed within folders designated by users
- ✓ All game files installed within folders designated by users
- ✓ Currently-executing background services won't interfere with installation
- ✓ Error-free installation
- ✓ Installation logs provided
- ✓ Installation completed within 5 minutes

## 5. Updates / Patching

*Looking at how The Swapper is patched prior and after gameplay.*

- ✓ Can play the game unpatched.

## 6. DRM & Activation

*Note:* The Swapper will not connect to any server(s) before and during gameplay.

*Looking at the DRM-Free nature of The Swapper and its effects on Windows PCs only.*

- ✓ Firewall and AV settings aren't modified
- ✓ User account not required
- ✓ Can play single-player game offline (Internet connection not required)
- ✓ No hardware activations
- ✓ Unlimited installations
- ✓ Activation is simple and hassle-free

## 7. Gameplay Experience

*Note:* The Swapper is not a graphically-intensive game.

*Looking at the gameplay aspects of The Swapper and how it interacts with PC Windows.*

- ✓ Can play on minimum specs
- ✓ Can play a backup copy of the game
- ✓ Disc not required for gameplay
- ✓ Suitable options to modify video settings
- ✓ Can customise controls
- ✓ Can play in windowed mode
- ✓ Can play offline
- ✓ Won't "phone home"
- ✓ Can play without connectivity issues on an ADSL connection
- ✓ Can play error-free for more than 5hrs
- ✓ Won't interfere with services and background software
- ✓ Will resume at the last checkpoint
- ✓ Can play on more than one PC simultaneously
  
- ✗ Only playable on mouse and keyboard

*Note:* Config and Savegame locations are found under the /My Documents/Facepalm Games/ folder.

## 8. PC Cleanup

*Looking at whether The Swapper will modify certain PC settings without users permission / consent.*

- ✓ PC clean after scanning for viruses
- ✓ PC clean after scanning for malware and spyware
- ✓ PC clean after scanning for rootkits
- ✓ HOSTS wasn't modified
- ✓ Played The Swapper without major errors
- ✓ Start-up settings remain unaltered
- ✓ No DRM / monitoring services running in the background after shutting down
- ✓ System configuration files remain unaltered

## 9. Removal Uninstall

*Looking at how clean, efficient and effective the removal process is for The Swapper (How much legacy material is there after the removal of The Swapper?)*

- ✓ Uninstallation shortcut provided
- ✓ Savegames retained
- ✓ Clean uninstallation

# 10. Customer Support

Looking at the customer support side of *The Swapper* through the game's website

- ✓ Support information and FAQs are found at [facepalmgames.com](http://facepalmgames.com)
- ✓ The website is easy to use and navigate
- ✓ Searching through the website is direct and quick
- ✓ Info is easy to read and understand

## RYG's VERDICT

**79%**

## WORTH SUPPORTING

85% and above

## SHOWS PROMISE & POTENTIAL

Between 65% and 84%

## BARGAIN BIN MATERIAL

64% and below

*The Swapper* is an easy game to set up and play. Any issues found with *The Swapper*, such as the native keyboard/mouse support and developer EULA, were relatively minor.



### Colophon

This analysis of *The Swapper* was compiled by Lisa and Martin Pham. Typeface used is ITC Stone Sans. RYG thanks Anna Henriksson, [Josh Bush](#), [Ethan Lee](#), [Adam Ames](#) and [David Hatch](#) for their insights and suggestions in the design of this analysis. *The Swapper* was bought with RYG funds through Facepalm Games.

### Disclaimer

These analyses are only a guide and represent RYG's perspective into *The Swapper* as a product. We believe everyone should perform their own research and reach their own conclusions. This is one view of many, we hope. Again, we thank you for taking the time to read our analysis of *The Swapper* and hope you continue to support our work.

RYG is a user research and design studio for video game developers and publishers. Our focus is planning and designing games with a gamers'-first mentality through user and product research. RYG is led by a husband-and-wife team of Lisa and Martin Pham. RYG is operated in the heart of Sydney.

RYG Analysis: *The Swapper*  
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