Knock Knock

Platform: PC (Windows only)
DRM: DRM Free
Digital Distributor: Good Old Games (GOG)

Developer: Ice Pick Lodge
Publisher: Ice Pick Lodge

RYG's VERDICT

77% SHOWS PROMISE & POTENTIAL
Between 65% and 84%

1. Product Info

Looking at how much information is provided on Knock Knock on its website and through a distributor prior and on release.

- ✓ Knock Knock released globally on 04.10.2013
- ✓ Base game and day-one DLCs sold as one package
- ✓ Minimum and recommended specs provided
- ✓ Advised DRM Free
- ✓ All game-related information can be found on gog.com

- ✗ Available only on Windows and MacOS
- ✗ No Demo
- ✗ No manual or readme
- ✗ EULA is only found within the game

2. Digital Download

Looking at Good Old Games (GOG) as a digital distributing service for PC games.

Note: Games sold via. GOG are all priced in USD

Note: Email and Password is the minimum required to set up a GOG account.

See Also: Refund Policy found within Good Old Games's Terms of Service (TOS)

See Also: Disclaimer of Warranties; Liability Limitations and Indemnity within GOG's Terms of Service (TOS)

- ✓ Knock Knock sold at one, global price
- ✓ Download / Client Manager is optional; not required for gameplay
- ✓ Minimum and recommended specs provided
- ✓ Advised DRM Free on 04.10.2013 via. GOG
- ✓ User account creation is optional; minimal details required (email, password)
- ✓ Free and unlimited access and downloads after purchase
- ✓ Can backup purchased games "offline" (e.g. external or optical drives)
- ✓ Refunds and/or exchanges offered for pre-order purchases only
- ✓ Can access personal data
- ✓ Can terminate account or request to terminate account
- ✓ Can review and question changes made to GOG's Terms of Service (TOS)

- ✗ Warranties waived in respect to GOG's service
- ✗ Cover waived against any unforeseeable damages, disruptions of service
- ✗ Account termination voids past purchases and licenses to play games
- ✗ Consumers prevented from disputing and validating any TOS breaches
- ✗ Past purchases voided after refusing to accept GOG's TOS

3. EULA TOS

Note: 907 Words found within Knock Knock's EULA. Knock Knock's EULA is GOG's standard EULA.

See Also: Good Old Games's Terms of Service, Refund Policy (as covered by RYG under Section 2. Digital Download)

Note: Limited warranties, waivers of liability and indemnity are commonly found within many software EULAs and TOSs

Looking at Knock Knock's End User License Agreement in conjunction with Ice Pick Lodge and Good Old Games's Terms of Service.

- ✓ EULA / TOS covers Knock Knock and Good Old Games (GOG)
- ✓ Easy to read, understand and is worded with clear consistency
- ✓ Can review and query changes made to the EULA / TOS
- ✓ Refunds and/or exchanges offered in respect to pre-order purchases only
- ✓ Terms for Knock Knock's DRM-Free aspects are clearly defined
- ✓ Can back-up copies of Knock Knock
- ✓ Won't blacklist specific background services or software
- ✓ Users can criticise or provide criticism about the game without reprisals

- ✗ EULA / TOS is only found within Knock Knock during installation
- ✗ Drafted to only abide by the laws of USA in the state of California
- ✗ Users not visibly notified of any changes made to the EULA / TOS
- ✗ License to play the game only provided
- ✗ Knock Knock's source code isn't to be modified
- ✗ Warranties waived
- ✗ Cover waived against any unforeseeable damages, disruptions of service
- ✗ Termination process dictated by Good Old Games

4. Setup / Install

Note: **GOG now provides installation logs of game files installed on Windows PCs!** All logs are located within /AppData/Local/Temp/ folder.

Note: Knock Knock's installation is ~480Mb.

Looking at how Knock Knock is installed on Windows PCs only.

- ✓ Custom installation options are provided
- ✓ All files are installed within folders designated by users
- ✓ No DRM files or registry keys installed
- ✓ Currently-executing background services won't interfere with installation
- ✓ Error-free installation
- ✓ Installation completed within 5 minutes

- ✗ No installation logs of registry keys provided after installation

5. Updates / Patching

Looking at how Knock Knock is patched prior and after gameplay.

- ✓ Can play the game without patch

6. DRM & Activation

Looking at the DRM-Free nature of Knock Knock and its effects on Windows PCs only.

- ✓ Firewall and AV settings aren't modified
- ✓ User account not required
- ✓ Can play single-player game offline
- ✓ No hardware activations
- ✓ Unlimited Installations

7. Gameplay Experience

Looking at the gameplay aspects of Knock Knock and how it interacts with PC Windows.

- ✓ Can play on minimum specs
- ✓ Can play a backup copy of the game
- ✓ Can play in windowed mode
- ✓ Playable with mouse / keyboard and console controllers
- ✓ Can customise controller settings
- ✓ Can play offline
- ✓ Won't "phone home"
- ✓ Can play without connectivity issues on an ADSL connection
- ✓ Can play error-free for more than 5hrs
- ✓ Won't interfere with services and background software
- ✓ Will resume at the last checkpoint
- ✓ Can play on more than one PC simultaneously
- ✓ Can modify savegame and/or ini file
- ✓ No DRM or monitoring services running in the background

- ✗ Very little graphic-related options

Note: Savegame + config files are only found within the registry under /HKCU/Software/Ice Pick Lodge/Knock Knock

8. PC Checkup

Looking at whether Knock Knock will modify certain PC settings without users permission / consent.

- ✓ PC clean after scanning for viruses
- ✓ PC clean after scanning for malware and spyware
- ✓ PC clean after scanning for rootkits
- ✓ HOSTS wasn't modified
- ✓ Played Knock Knock without major errors
- ✓ Start-up settings remain unaltered
- ✓ No DRM / monitoring services running in the background after shutting down
- ✓ System configuration files remain unaltered

9. Removal Uninstall

Looking at how clean, efficient and effective the removal process is for Knock Knock (How much legacy material is there after the removal of Knock Knock?)

- ✓ Direct uninstallation shortcut provided
- ✓ Backup savegames prompt provided / Savegames retained
- ✓ Clean uninstallation

10. Customer Support

Looking at the customer support side of Knock Knock through GOG's website

- ✓ Customer service / support found in one place at gog.com
- ✓ GOG's support + forum is easy to use and navigate
- ✓ Searching on GOG's support + forum is direct and quick
- ✓ Info is easy to read and understand

RYG's VERDICT

77%

WORTH SUPPORTING	SHOWS PROMISE & POTENTIAL	BARGAIN BIN MATERIAL
85% and above	Between 65% and 84%	64% and below

Notwithstanding the gameplay itself or how it was developed and released post Kickstarter, Knock Knock plays like any other GOG-distributed, DRM-Free game where players should expect very few surprises in respect to the way it behaves on their PCs.

Colophon

This analysis of Knock Knock was compiled by Lisa and Martin Pham. Typeface used is ITC Stone Sans. RYG thanks Anna Henriksson, Josh Bush, Ethan Lee, Adam Ames and David Hatch for their insights and suggestions in the design of this analysis. Knock Knock was purchased with RYG funds from Good Old Games.

Disclaimer

These analyses are only a guide and represent RYG's perspective into Knock Knock as a product. We believe everyone should perform their own research and reach their own conclusions. This is one view of many, we hope. Again, we thank you for taking the time to read our analysis of Knock Knock and hope you continue to support our work.