

Chaos on Deponia

An RYG Analysis

Platform: PC (Windows only)
DRM: DRM Free
Digital Distributor: Good Old Games (GOG)

Developer: Daedalic Entertainment
Publisher: Daedalic Entertainment

RYG's VERDICT

80% **SHOWS PROMISE & POTENTIAL**
Between 65% and 84%

1. Product Info

See Also: English demo can be played via [Steam](#); German demo released on [official website](#).

See Also: Online manual can also be found through [Steam](#).

Looking at how much information is provided on Chaos on Deponia on its website and through a distributor prior and on release.

- ✓ Chaos on Deponia released globally on 06.11.2012
- ✓ Base game and day-one DLCs sold as one package
- ✓ Minimum and recommended specs provided
- ✓ Demo provided
- ✓ Advised DRM-Free on 06.11.2012
- ✓ Manual and Readme found on the game
- ✓ All game-related information can be found through [Good Old Games \(GOG\)](#)
- ✗ Available only on Windows and MacOS
- ✗ (GOG) EULA is found within the game; Publisher EULA is found via. manual

2. Digital Download

Note: Games sold via. GOG are all priced in USD

Note: Email and Password is the minimum required to set up a GOG account.

See Also: [Refund Policy](#) found within [Good Old Games's Terms of Service \(TOS\)](#)

Looking at Good Old Games (GOG) as a digital distributing service for PC games.

- ✓ Chaos on Deponia sold at one, global price.
- ✓ Available worldwide through Good Old Games (GOG)
- ✓ Download / Client Manager is optional; not required for gameplay
- ✓ Minimum and recommended specs provided via. [GOG](#)
- ✓ Advised DRM Free on 06.11.2012 via. GOG
- ✓ User account creation is optional; minimal details required (email, password)
- ✓ Free and unlimited access and downloads after purchase
- ✓ Can backup purchased games "offline" (e.g. external or optical drives)
- ✓ Refunds and/or exchanges offered for pre-order purchases only
- ✓ Can access personal data
- ✓ Can terminate account or request to terminate account
- ✓ Can review and question changes made to GOG's Terms of Service (TOS)
- ✗ Warranties waived in respect to GOG's service
- ✗ Cover waived against any unforeseeable damages, disruptions of service

See Also: Disclaimer of Warranties; Liability Limitations and Indemnity within GOG's Terms of Service (TOS)

3. EULA / TOS

Note: ~1,200 Words found within Chaos on Deponia's EULA and Good Old Game's TOS

See Also: Good Old Games's Terms of Service, Refund Policy (as covered by RYG under Section 2. Digital Download)

Note: Standard GOG-EULA/TOS applied as well as Daedalic Entertainment's EULA applied within the manual.

Note: Limited warranties, waivers of liability and indemnity are commonly found within many software EULAs and TOSs

4. Setup / Install

Note: Won't install to /Program Files (x86)/ folder if requested. (This is a GOG installation issue)

Note: GOG now provides installation logs of game files installed on Windows PCs! All logs are located within /AppData/Local/Temp/ folder.

5. Updates / Patching

- ✗ Account termination voids past purchases and licenses to play games
- ✗ Consumers prevented from disputing and validating any TOS breaches
- ✗ Past purchases voided after refusing to accept GOG's TOS

Looking at Chaos on Deponia's End User License Agreement in conjunction with Good Old Games's Terms of Service.

- ✓ EULA / TOS covers Chaos on Deponia and GOG
- ✓ Easy to read, understand and is worded with clear consistency
- ✓ Can review and query changes made to the EULA / TOS
- ✓ Refunds and/or exchanges offered for purchased games
- ✓ Terms and conditions for Chaos on Deponia's DRM-Free aspects are defined
- ✓ Can back-up copies of Chaos on Deponia
- ✓ Won't blacklist specific background services or software
- ✓ Users can criticise or provide criticism about the game without reprisals

- ✗ Distributor EULA is found within the game; Publisher EULA is found via. manual
- ✗ Drafted to only abide by the laws of USA in the state of California
- ✗ Users not visibly notified of any changes made to the EULA / TOS
- ✗ License to play the game only provided
- ✗ Chaos on Deponia's source code isn't to be modified or reverse-engineered
- ✗ Not permitted to create "mods"
- ✗ Warranties waived (excluding physical merchantability warranties)
- ✗ Cover waived against any unforeseeable damages, disruptions of service
- ✗ Termination process dictated by GOG

Looking at how Chaos on Deponia is installed on Windows PCs only.

- ✓ Custom installation options are provided
- ✓ All files are installed within folders designated by users
- ✓ No DRM files or registry keys installed
- ✓ Currently-executing background services won't interfere with installation
- ✓ Error-free installation
- ✓ Installation completed within 5 minutes

- ✗ No installation logs of registry keys provided after installation

Looking at how Chaos on Deponia is patched prior and after gameplay.

- ✓ Can play the game without patch (Chaos on Deponia was packaged as version 1.1.2.2271)

6. DRM & Activation

Note: Chaos on Deponia will connect to a Verisign server if played on an Internet-connected PC

Looking at the DRM-Free nature of Chaos on Deponia and its effects on Windows PCs only.

- ✓ Firewall and AV settings aren't modified
- ✓ User account not required
- ✓ Can play single-player game offline (Internet connection not required)
- ✓ No hardware activations
- ✓ Unlimited installations

7. Gameplay Experience

Note: ini file is found under /AppData/Daedalic Entertainment/Deponia 2/

Note: Savegame found at /AppData/Daedalic Entertainment/Deponia 2/Savegame/

Looking at the gameplay aspects of Chaos on Deponia and how it interacts with PC Windows.

- ✓ Can play on minimum specs
- ✓ Can play a backup copy of the game
- ✓ Suitable options to modify video settings
- ✓ Can play in windowed mode
- ✓ Can play offline
- ✓ Can access DLC offline
- ✓ Won't "phone home"
- ✓ Can play error-free for more than 5hrs
- ✓ Won't interfere with services and background software
- ✓ Will resume at the last checkpoint
- ✓ Can play on more than one PC simultaneously
- ✓ Can modify savegame and/or ini file
- ✓ No DRM or monitoring services running in the background
- ✗ Only playable on mouse and keyboard

8. PC Checkup

Looking at whether Chaos on Deponia will modify certain PC settings without users permission / consent.

- ✓ PC clean after scanning for viruses
- ✓ PC clean after scanning for malware and spyware
- ✓ PC clean after scanning for rootkits
- ✓ HOSTS wasn't modified
- ✓ Played Chaos on Deponia without major errors
- ✓ Start-up settings remain unaltered
- ✓ No DRM / monitoring services running in the background after shutting down
- ✓ System configuration files remain unaltered

9. Removal Uninstall

Note: Savegame found at /AppData/Daedalic Entertainment/Deponia 2/Savegame/

Looking at how clean, efficient and effective the removal process is for Chaos on Deponia (How much legacy material is there after the removal of Chaos on Deponia?)

- ✓ Direct uninstallation shortcut provided
- ✓ Backup savegames prompt provided / Savegames retained
- ✓ Clean uninstallation

10. Customer Support

See Also: FAQ on Chaos on Deponia can be found through GOG's main support page.

Note: Email support is tailored to the initial email query. They are friendly and personable.

Looking at the customer support side of Chaos on Deponia through Good Old Games (GOG) and through Daedalic Entertainment

- ✓ Customer service / support found in one place at secure.gog.com/en/forum
- ✓ Their support is easy to use and navigate (known issues are highlighted)
- ✓ Searching on GOG's website is direct and quick
- ✓ Info is easy to read and understand
- ✓ Customer service via. Daedalic Entertainment will respond within 24 Hours
- ✓ Customer service will resolve issues within 72 Hours
- ✓ Tone and language used is warm, inviting and personable
- ✓ Focused on understanding problems and providing an effective solution
- ✓ Options provided for giving feedback on the quality of customer support

RYG's VERDICT

80%

WORTH SUPPORTING

85% and above

SHOWS PROMISE & POTENTIAL

Between 65% and 84%

BARGAIN BIN MATERIAL

64% and below

A few niggles here and there, mostly contained to Chaos on Deponia's EULA and GOG's Terms of Service (TOS). Other than that, Chaos on Deponia is safe to play and won't adversely impact your PC (Windows). The same can be said for GOG as a DRM-Free digital distribution service. Both are worth supporting if only to push them to deliver outstanding service and quality.



Colophon

This analysis of Chaos on Deponia was compiled by Lisa and Martin Pham. Typeface used is ITC Stone Sans. RYG thanks Anna Henriksson, [Josh Bush](#), [Ethan Lee](#), [Adam Ames](#) and [David Hatch](#) for their insights and suggestions in the design of this analysis. Chaos on Deponia was bought with RYG funds through Good Old Games (GOG)

Disclaimer

These analyses are only a guide and represent RYG's perspective into Chaos on Deponia as a product. We believe everyone should perform their own research and reach their own conclusions. This is one view of many, we hope. Again, we thank you for taking the time to read our analysis of Chaos on Deponia and hope you continue to support our work.

RYG is a user research and design studio for video game developers and publishers. Our focus is planning and designing games with a gamers'-first mentality through user and product research. RYG is led by a husband-and-wife team of Lisa and Martin Pham. RYG is operated in the heart of Sydney.

RYG Analysis: Chaos on Deponia
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