

A Story About My Uncle

An RYG Analysis

Platform: PC (Windows 7 only)
DRM: DRM Free
Digital Distributor: GOG

Developer: Gone North Games
Publisher: Coffee Stain Studios

RYG's ASSESSMENT

76% **SHOWS PROMISE & POTENTIAL**
Between 65% and 84%

1a. Product Info

Looking at how much information is provided on A Story About My Uncle (ASAMU) on the GOG site prior and on release.

- ✓ A Story About My Uncle (ASAMU) released globally on 30.05.2014
- ✓ Demo available through Steam
- ✓ Available on Windows, **MacOS and Linux**
- ✓ ASAMU sold through **Humble Store, GOG and Steam**
- ✓ DRM Free Options provided through Humble Store and GOG
- ✓ Minimum and recommended specs provided
- ✓ Complete download specs provided prior to purchase
- ✓ Advised DRM Free on 30.05.2014
- ✓ EULA, **Privacy Policy** and **TOS** fully accessible on gog.com
- ✓ All game-related information can be found on **gog.com**

- ✗ No Manual and/or Readme

1b. Digital Dwnld

Looking at GOG as a digital distributing service for PC games.

- ✓ ASAMU sold at one, global price
- ✓ Available worldwide through GOG
- ✓ Download / **Client Manager is optional**; not required for gameplay
- ✓ Minimum and recommended specs provided
- ✓ Advised DRM Free on 30.05.2014
- ✓ Username, Email, Password and DOB required to create a GOG account
- ✓ Alternative payment options provided (Visa, Mastercard, Amex, Paypal)
- ✓ Correct currency confirmation provided prior, during and after purchase
- ✓ Confirmation of purchase and receipt provided
- ✓ Free and unlimited access and downloads after purchase
- ✓ Complete download specs provided through GOG
- ✓ Can play ASAMU without GOG's download / client manager
- ✓ Can backup purchased games "offline" (e.g. external or optical drives)
- ✓ Refunds and/or exchanges offered for purchased games
- ✓ Can access personal data
- ✓ Can terminate account or request to terminate account

Note: GOG provides a **30 day money back guarantee** under the provision that a solution could not be found in getting ASAMU up and running on player's PCs.

2. Privacy Policy

Note: This applies to the GOG's Privacy Policy only.

Note: ASAMU will not connect to any third party server during and after gameplay and does not require a Privacy Policy.

Note: There's 1,694 words within GOG's Privacy Policy.

Note: Players, however, can request GOG to **delete their own accounts** if desired.

3. EULA TOS

Note: There are a total of 2,031 words in ASAMU's EULA.

- ✗ Warranties waived (excluding physical merchantability warranties)
- ✗ Cover waived against any unforeseeable damages, disruptions of service
- ✗ Account termination voids past purchases and licenses to play them
- ✗ Consumers prevented from validating GOG TOS breaches
- ✗ Can't review and question changes made to GOG TOS
- ✗ Past purchases voided after refusing to accept GOG TOS

Looking at GOG Privacy Policy through the GOG

- ✓ Privacy Policy found on GOG
- ✓ Policy applies to GOG only
- ✓ Privacy Policy is formatted for easy reading on the web
- ✓ Privacy Policy is **written for easy comprehension**
- ✓ "Personally-identifiable" and "non-personally identifiable" info are defined
- ✓ Policy explicitly specifies which info are collected during purchase & download
- ✓ Data centres are 100% safe and secure
- ✓ Policy explicitly specifies which information are used
- ✓ GOG will not share or sell player's personal information to third parties
- ✓ Visible opt-in / opt-out process
- ✓ Players can access their personal information
- ✓ Players can modify their personal information
- ✓ Players have full control over their personal information
- ✓ Players can validate the info they've provided
- ✓ Can review and query changes made to the Privacy Policy
- ✗ Players not visibly notified of any changes made to the Policy
- ✗ Players not consulted on future revisions to the Privacy Policy
- ✗ Not advised where the info is specifically stored
- ✗ Players cannot export their information
- ✗ User data is retained by GOG for an extended period of time
- ✗ No mention on how player's data is affected during a sale / merger of GOG
- ✗ Players must accept ALL changes made before playing ASAMU

Looking at GOG's Standard EULA and GOG's Terms of Service

- ✓ EULA / TOS is found on GOG
- ✓ EULA / TOS covers applies to GOG's service(s)
- ✓ EULA / TOS is formatted for easy reading on the web
- ✓ Refunds and/or exchanges offered for purchased games
- ✓ Terms and conditions for its DRM-Free services are clearly defined
- ✓ Can back-up copies of ASAMU
- ✓ Allow monetisation of clips relating to the game through video sharing sites
- ✓ Won't blacklist specific background services or software
- ✓ Users can initiate legal action if the arbitration process fails
- ✓ Users can criticise or provide criticism of the game without reprisals
- ✗ EULA / TOS was not formatted for easy reading on the web
- ✗ EULA / TOS was **not written for easy comprehension**

Note: GOG provides a **30 day money back guarantee** under the provision that a solution could not be found in getting ASAMU up and running on player's PCs.

4. Setup / Install

- ✗ Users not visibly notified of any changes made to the EULA / TOS
- ✗ Players not consulted on future revisions to the EULA / TOS
- ✗ Can't review and query changes made to the EULA / TOS
- ✗ License to play the game only provided
- ✗ Warranties waived (excluding physical merchantability warranties)
- ✗ Cover waived against any unforeseeable damages, disruptions of service
- ✗ Termination process dictated by GOG
- ✗ Arbitration process isn't freely-provided and is overseen by GOG

Looking at how ASAMU is installed on Windows PCs only.

- ✓ Players can extract all game files to the directory of their choosing
- ✓ Installation logs of game files found in /AppData/Local/Temp/
- ✓ All game files are installed within folders designated by Players
- ✓ No DRM files installed within folders designated by Players
- ✓ Currently-executing background services won't interfere with installation
- ✓ Error-free installation
- ✓ Installation completed within 10 minutes

5. Updates / Patching

Looking at how ASAMU is patched prior and after gameplay.

- ✓ Can opt-in / opt-out of automatic updates
- ✓ Can play the game unpatched

6. DRM & Activation

Note: GOG will connect to Edgecast in respect to downloading ASAMU only. ASAMU will not connect to any third party server during and after gameplay.

Looking at GOG in relation to ASAMU and its effects on Windows PCs only.

- ✓ Firewall and AV settings aren't modified or required to be modified
- ✓ User account not required
- ✓ Can play single-player game offline
- ✓ Unlimited hardware activations
- ✓ Unlimited installations
- ✓ Activation is simple and hassle-free

7. Gameplay Experience

Looking at the gameplay aspects of ASAMU and how it interacts with PC Windows.

- ✓ Can play on minimum specs
- ✓ Can play a backup copy of the game
- ✓ Can play ASAMU in borderless full-screen mode
- ✓ Can play ASAMU in windowed mode
- ✓ Can play and customise keyboard / mouse controls
- ✓ Can play with console (XBox360) controller with custom key settings

- ✓ Separate volume controls provided
- ✓ Can play offline
- ✓ Can play without connectivity issues on an ADSL connection
- ✓ Can play error-free for more than 5hrs
- ✓ Won't interfere with services and background software
- ✓ Will resume at the last checkpoint
- ✓ Can play on more than one PC simultaneously
- ✓ Can modify savegame and/or ini file (Limited in Windows Registry)
- ✓ No DRM or monitoring services running in the background

- ✗ Limited graphical settings provided
- ✗ No known option for user-generated subtitles and audio localisation
- ✗ Savegames provided at specific checkpoints within the game

Looking at whether ASAMU will modify certain PC settings without Players permission / consent.

8. **PC Checkup**

- ✓ PC clean after scanning for viruses
- ✓ PC clean after scanning for malware and spyware
- ✓ PC clean after scanning for rootkits
- ✓ HOSTS wasn't modified
- ✓ Played ASAMU without major errors
- ✓ Start-up settings remain unaltered
- ✓ No DRM and monitoring services running in the background
- ✓ System configuration files remain unaltered

Looking at how clean, efficient and effective the removal process is for ASAMU (How much legacy material is there after the removal of ASAMU?)

9. **Removal Uninstall**

- ✓ Backup savegames prompt provided / Savegames retained
- ✓ Clean uninstallation

Looking at the customer support side of ASAMU through the GOG

10. **Customer Support**

- ✓ Customer service / support found in one place at GOG
- ✓ Website is easy to use and navigate
- ✓ Searching on the GOG is direct and quick
- ✓ Info is easy to read and understand

RYG's VERDICT

76%

BARGAIN-BASE- MENT MATERIAL

64% and below

SHOWS PROMISE & POTENTIAL

Between 65% and 84%

WORTH SUPPORTING

85% and above

A Story About My Uncle on GOG is a fairly PC-friendly game in respect to how it operates and affects players PCs. We found very few negative features that are worth reporting. However, the execution in its gameplay itself may divide opinion between those who liked the free-flowing movements and those who found it equally repetitive and frustrating to navigate.



Colophon

This analysis of ASAMU was compiled by Lisa and Martin Pham. Typeface used is ITC Stone Sans. RYG thanks Anna Henriksson, **Josh Bush**, **Ethan Lee**, **Adam Ames** and **David Hatch** for their insights and suggestions in the design of this analysis. ASAMU was bought with RYG funds through GOG.

Disclaimer

These analyses are only a guide and represent RYG's perspective into ASAMU as a product. We believe everyone should perform their own research and reach their own conclusions. This is one view of many. Again, we thank you for taking the time to read our analysis of ASAMU and hope you continue to support our work.