

Football Manager 2011: EVALUATION SUMMARY



About Football Manager 2011

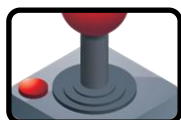
Developed by Sega's Sports Interactive, Football Manager 2011 (FM11) is a football management simulation and marked the seventh iteration in the Football Manager Series.

Medium: Digital Version
Versions Tested: 1.00



About ByteShield

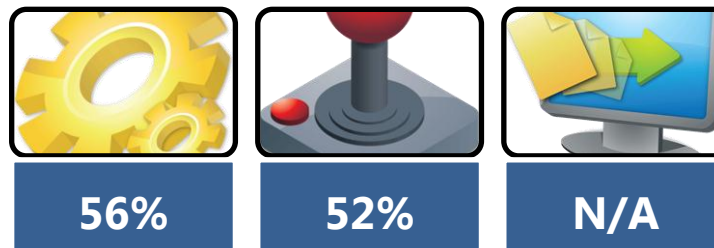
ByteShield is an online-centric, user-account based DRM with a strong emphasis on its periodic online activation system.



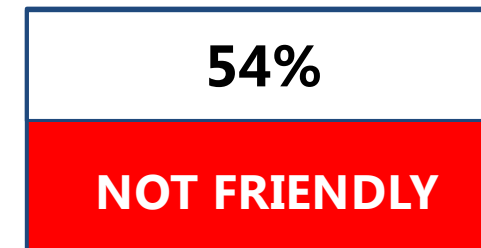
About Sega Corporation

With over 3,000 employees and \$1.6 Billion USD in revenue, Sega is one of the oldest developers of Video games and Hardware. Its move into the software development industry came in 2001 after 12 years of competition within the Gaming Console market. Their well-known PC Gaming franchises include the Football Manager and Total War series. Satomi Hajime is their current CEO.

INDIVIDUAL SCORES



RYG's RATING*



* RYG's Rating is an aggregate of the Individual Scores (N/A Ratings are NOT factored)

AREAS OF CONCERN

Pre-Purchase & DRM Notification

DRM: Late notification; Limited details and resources within FM11.
Publisher: As above.

Privacy Policy

BOTH: Absent.

EULA

Publisher: Not written for AUS Consumers; Incomprehensible, inconsistent and overwritten; Limited warranty/refund provisions for consumers; Ownership bias.

Personal Backup

BOTH: Conflicting; not permissible from the Publisher / possible with the DRM Vendor.

Installation

BOTH: No installation logs.

Activation

BOTH: Non-disclosure of information required/requested for activation; Non-disclosure of where the information is sent/received; Gamers not notified of their "offline" play usage before reactivation; Activation tied to a user-account; Activation non-transferrable; Resale prohibited.

Uninstallation

Publisher: Some files and registry keys remain; Game non-transferrable.

Customer / Technical Support

BOTH: Issue-centric customer support; Community forum difficult to navigate; web-based information is decentralised and difficult to find.

Internal Disputes Resolution

BOTH: Absent.