

# Dragon Age 2: EVALUATION SUMMARY



## About Dragon Age 2

Developed by Bioware Corp, Dragon Age 2 (DA2) is a Dark Fantasy, Single-Player Role-Playing Game (RPG). DA2 also represents the sequel to Dragon Age: Origins.

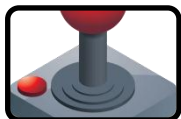
**Medium:** Disc Version  
**Versions Tested:** 1.00



## About EA's DRM & SecuROM

Developed by EA, EA's Online DRM is a user account-based, online-centric DRM. This DRM boasts the ability to allow unlimited installations across many computer systems without any disc verification required. An initial online-check is required for "offline" play. A persistent online-check is required to access DLC content.

SecuROM is developed by Sony DADC and remains one of the oldest DRM series in the Video Gaming market. This version implemented by Electronic Arts is an online-centric DRM with a Release Date Check capability.



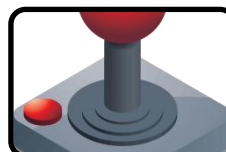
## About Electronic Arts

With over 8,000 employees and \$3 Billion USD in revenue, Electronic Arts Inc (EA) is one of the world's largest developer and publisher of Video Games. Aside from once owning a 15% interest in Ubisoft Entertainment, EA's list of Developers includes Westwood Studios, DICE, Maxis, as well as Bioware. John Riccitiello is their current CEO.

## INDIVIDUAL SCORES



39%



53%



N/A

## RYG's RATING\*

46%

UNACCEPTABLE

\* RYG's Rating is an aggregate of the Individual Scores

## AREAS OF CONCERN

### - Pre-Purchase & DRM Notification

**DRMs:** DRM information inconsistent between Publisher's website, Game Packaging and (offline/online) EULAs.

**Publisher:** As above; Inconsistent DLC releases/content between Pre-Orders, Demo, Base and Signature Editions.

### - Privacy Policy

**DRMs:** Privacy Policy absent for SecuROM.

**Publisher:** As above; List of 3<sup>rd</sup> Parties extends only to web analytics service providers.

### - EULA

**DRMs:** EULA absent from Sony DADC; DRM information inconsistent.

**Publisher:** As above; Not written for AUS Consumers; Incomprehensible, inconsistent and overwritten; Limited warranties/refunds provisions for consumers outside US; Ownership bias; Internal Disputes Resolution non-existent.

### - Personal Backup

**BOTH:** Not permissible as per EULA and DRM implemented.

### - Installation

**DRMs:** SecuROM Files not contained to Gaming Directory; Installation logs not provided.

**Publisher:** As above; Registry logs not provided.

### - Activation

**DRMs:** Online activation (dual layered); Non-disclosure of information required/requested for activation; Non-disclosure of where the information is sent/received; Activation locked to a single EA user account; Constant online activation required to access DLCs; SecuROM files not removed after successful Release Date Check and computer restart; Resale prohibited.

**Publisher:** As above; Poor and inconsistent documentation.

### - Manual Game Patches & Updates

**Publisher:** Cannot roll back to previous version if errors arise.

### - Uninstallation

**DRM:** DRM Removal tool not provided in game; Some files and registry keys remain.

**Publisher:** As above.

### - Customer / Technical Support

**DRMs:** Inconsistent DRM information provided between Bioware staff; No technical support section for SecuROM.

### - Internal Disputes Resolution

**BOTH:** Non-existent.