

C&C 4: Tiberian Twilight: EVALUATION SUMMARY



About Tiberian Twilight

Developed by EA Los Angeles, C&C 4: Tiberian Twilight (C&C4) is a science-fiction, real-time strategy game with role-playing elements. Unlike its predecessors, C&C4's gameplay is reliant on position akin to the Company of Heroes series. C&C4 has been met with considerable criticism thanks to its Persistent Online DRM implementation. The game has been panned by many critics and game reviewers.

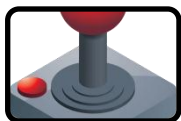
Medium: Disc Version

Version Tested: 1.00 (Automatic Patch on 20/01/2011)



About EA's Online DRM

Developed by EA, EA's Persistent Online DRM is a user account-based, online-centric DRM. This DRM boasts the ability to allow unlimited installations across many computer systems without any disc verification required. Any verification is achieved through a high-speed and constant online connection.



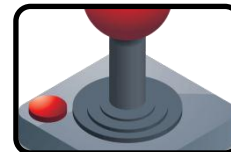
About Electronic Arts

With over 8,000 employees and \$3 Billion USD in revenue, Electronic Arts Inc (EA) is one of the world's largest developer and publisher of Video Games. Aside from once owning a 15% interest in Ubisoft Entertainment, EA's list of Developers includes Westwood Studios, DICE, Maxis, as well as Bioware. John Riccitiello is their current CEO.

INDIVIDUAL SCORES



41%



43%



N/A

RYG's RATING*

42%

UNACCEPTABLE

* RYG's Rating is an aggregate of the Individual Scores

AREAS OF CONCERN

- EULA

DRM: Incomprehensible and incomplete; Ownership bias.

Publisher: As above.

- Personal Backup

BOTH: Not permissible.

- Installation

DRM: Logs not provided.

Publisher: As above; Forced installation of 3rd party software.

- Game Patches & Updates

DRM: Automatic updates; Forced installation; EULA/TOS not provided; No patch logs provided; Opt-out option lacking.

Publisher: As above; No notification or consent.

- Activation

BOTH: Constant online-activation; Non-disclosure of information required/requested for activation; Non-disclosure of where the information is sent/received; Activation tied to a user-account; Activation non-transferrable; Resale prohibited.

- Gameplay

BOTH: Constant Internet connection required; Internet connection speeds unclear for gameplay. Failed to launch at simulated connections evaluated; Issues with wireless connections.

- Uninstallation

BOTH: Some files and registry keys remain.

- Customer / Technical Support

BOTH: Issues relating to DRM and connection issues remain a dominant issue.

- Internal Disputes Resolution

BOTH: Non-existent; Refund Policy applicable to one country.