

Alpha Protocol: EVALUATION SUMMARY

About Alpha Protocol

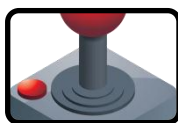
Developed by Obsidian Entertainment, Alpha Protocol (AP) is a modern-day 3rd Person Role Playing Game described as "The Espionage RPG". Critics praised certain plot elements and characterisation of AP but criticised the game for its technical issues such as Combat and AI. AP was scheduled to be developed as a series, but was later rejected due to mixed reviews.

Medium Tested: Disc Version
Version Tested: 1.00



About Uniloc's "SoftAnchor"

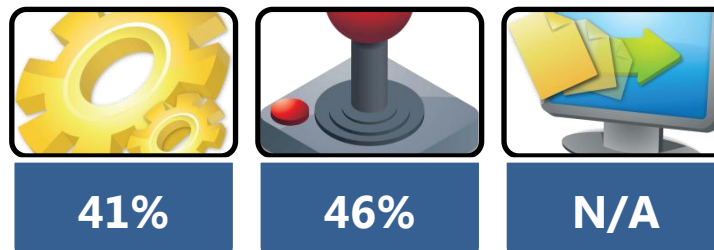
Uniloc's "SoftAnchor" is a hardware-based online-centric DRM. Activation is limited to the number of PCs a Consumer can install the game and is reliant upon an online-deactivation service if activation limits are expired.



About Sega Corporation

With over 3,000 employees and \$1.6 Billion USD in revenue, Sega is one of the oldest developers of Video games and Hardware. Its move into the software development industry came in 2001 after 12 years of competition within the Gaming Console market. Their well-known PC Gaming franchises include the Football Manager and Total War series. Satomi Hajime is their current CEO.

INDIVIDUAL SCORES



RYG's RATING*



* RYG's Rating is an aggregate of the Individual Scores

AREAS OF CONCERN

- Pre-Purchase & DRM Notification

DRM Vendor: Inconsistent information between packaging, EULA and website(s).

Publisher: As above; No demo.

- Privacy Policy

BOTH: No documentation in relation to AP.

- EULA

DRM Vendor: Inconsistent; Consumers unaware of agreement until AFTER the purchase of AP; Ownership bias.

Publisher: As above; Publisher-centric EULA; missing categories.

- Personal Backup

BOTH: Not permissible as per their EULAs.

- Installation

BOTH: Logs not provided; DRM Files not contained to Gaming Directory

- Game Updates & Patches

BOTH: Changelogs not provided; EULAs not provided; Installation logs not provided.

- Activation

DRM Vendor: Non-disclosure of information required/requested for activation; Non-disclosure of where the information is sent/received; Activation tied to a user-account; Non-disclosure of "used" activation limits; Hardware-based activation; Activation non-transferrable; Resale prohibited.

Publisher: As above; Poor documentation.

- Uninstallation

BOTH: Some files and registry keys remain; DRM removal tool not provided.

- Customer / Technical Support

DRM Vendor: Information and technical support absent.

- Internal Disputes Resolution

BOTH: Non-existent.